

**PROBLEM: Hard Drive Crash****ACTION NEEDED: Recover student records****COMMENTS:**

Sometimes it is possible to recover student data from a PC that has suffered a hard drive crash. For this to work properly, you will need another PC with a fresh install of E-Exam.

Once you have E-Exam up and running on another PC, you need to check the “crashed” PC for these files:

CerTest.mdb  
Ch1ng.mdb  
IA.MDB  
IA\_Empty.mdb  
E-Exam.exe  
EDrive.exe

If you can find these files on the “crashed” PC then you may be able to recover the student data.

**SOLUTION/FIX:**

1. Copy the files listed above to a CD, thumb drive, or other portable media format.
2. Go to the PC with the “fresh” install of E-exam.
3. Copy the files that you copied from the “crashed” PC to the new PC. Be sure to say YES and allow the files from your “crashed” PC to overwrite the same files on the new PC.

This should restore you to the same E-Exam status as before the crash and you should see all tests and students that were in E-exam prior to the crash on the other PC.

NOTE: If the crash “corrupted” any of the files in the list, this solution will not work and you may not be able to recover any of the data. If this is the case you will need to use the E-exam CD to overwrite any of the corrupted files that you placed on the new PC.